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PROGRESS REPORT NO. 8

FIELD SERVICE AND SUPPORT

1 September through 30 September 1959

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Abstract, and Table of Contents.)

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ABSTRACT

This report describes the Field Service and Support Activities for Customers A,C and D, for the period 1 September through 30 September 1959. The activities covered in this report are divided into four main categories: Contract A-101, Contract A-102, and Contract HF-CI-699. Described in each main category is the work that was accomplished during the period.

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~~SECRET~~I. Contract A-101 (Cost Plus Fixed Fee)

As noted in Progress Report No. 7, covering the period 1 June through 31 August 1959, System IV, Serial No. 102 Flight Tests were completed during the month of August. During the month of September, the readout of the Recorded Tapes from the Vehicle Noise Study Program was completed. The minor repairs and general reconditioning program for System IV, Serial No. 102 was also progressing during this month.

II. Contract A-102 (Time and Material)A. General

On the 27th of August, a meeting was held at the Contractor's facilities to discuss the disposal of surplus material on Contract A-101. This meeting was attended by [REDACTED] and three other people representing the Depot, [REDACTED] representing Headquarters, and [REDACTED] representing the Contractor.

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During the month of September, the surplus stock was removed to a Customer "A" approved warehouse. A physical inventory of the stock was made at this time by Contractor personnel. Also at this time, the surplus stock was sorted into different categories.

After this was done, Customer Depot personnel, with the assistance of [REDACTED] inspected and decided on the disposition of the surplus stock. Most of the surplus stock has been shipped to the Depot.

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II. B. Customer "A"

1. Sustaining Engineering

There were no Field Service Bulletins completed during the month of September. During this period, there were four applicable bulletins in various stages of development. A list of these Field Service Bulletins can be found in Table 1.

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During the period covered by this report, both [REDACTED]

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[REDACTED] from headquarters, made visits to the Contractor's facilities. Also during this period, [REDACTED]

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[REDACTED] Depot personnel, made a visit to the Contractor's facilities.

Publication of the informal Technical Information Bulletins, containing service and troubleshooting hints and similar data, will continue. There were no Technical Information Bulletins published in September.

On 3 September 1959, Change Proposal No. 5 was submitted. This Change Proposal was for the purpose of adding additional System 4 Test Equipment and was intended primarily for Customer C.

2. Repair and Retrofit

During September there were seven Work Orders, with 14 items received. Also during this period there were 19 items (some from previous month's Work Orders) repaired and returned to the Depot.

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II. B. Customer "A" (cont.)2. Repair and Retrofit (cont.)

The last System 5 was returned to the Contractor's facilities on 30 March 1959. The Work Order stated to dismantle the systems, and return these to the depot. The remaining System 5 components were to be held until a Customer representative determined the proper disposition. Because this was considered a low priority item, the work on this was delayed until September. A number of units and parts were returned to the Depot in September. The remaining units and parts are being held for a disposition order by a Customer representative.

On 1 June 1959, two System 4 Data Reduction Racks "G" and "J" were returned for repair and reconditioning. Work on these racks has not been completed because of the delay in delivery of parts from vendors.

C. Customer "C"1. Sustaining Engineering

There were no Field Service Bulletins completed during this period. There are four applicable Field Service Bulletins that are in various stages of development. A list of these Field Service Bulletins can be found in Table No. 1. Two of these bulletins are being published as results of Unsatisfactory reports (UR 58-898 and UR 59-177).

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II. C. Customer "C" (cont.)

1. Sustaining Engineering (cont.)

Change Proposal No. 5, covering recommended additional test equipment for System 4, was submitted on 3 September 1959. No reply was received as of 30 September 1959.

It has been noted that there are certain of the encapsulated assemblies within System 3 Receiver (MP 11048) that have a short mean-time-to-failure. Manufacturing losses are also high. Presently, two assemblies being investigated are Z1812 and Z1819. If it appears that a capsule redesign will effect an overall savings to the program, an RCP will be submitted. Another important aspect of this investigation is the possibility of redesign of the module without encapsulating them in potting compound. This would decrease costs as the assemblies would be repairable in the field.

2. Repair and Retrofit

There were five Work Orders (eight items) received for Repair and Retrofit. Seventeen items (some from previous month's Work Orders) were shipped to the Depot as serviceable items. There are no items now in Repair and Retrofit laboratories that constitute a major problem area.

3. Training Program

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[REDACTED] Field Engineer, and [REDACTED]

Electronics Technician, were hired for assignment at Laughlin

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II. C. Customer "C" (cont.)

3. Training Program (cont.)

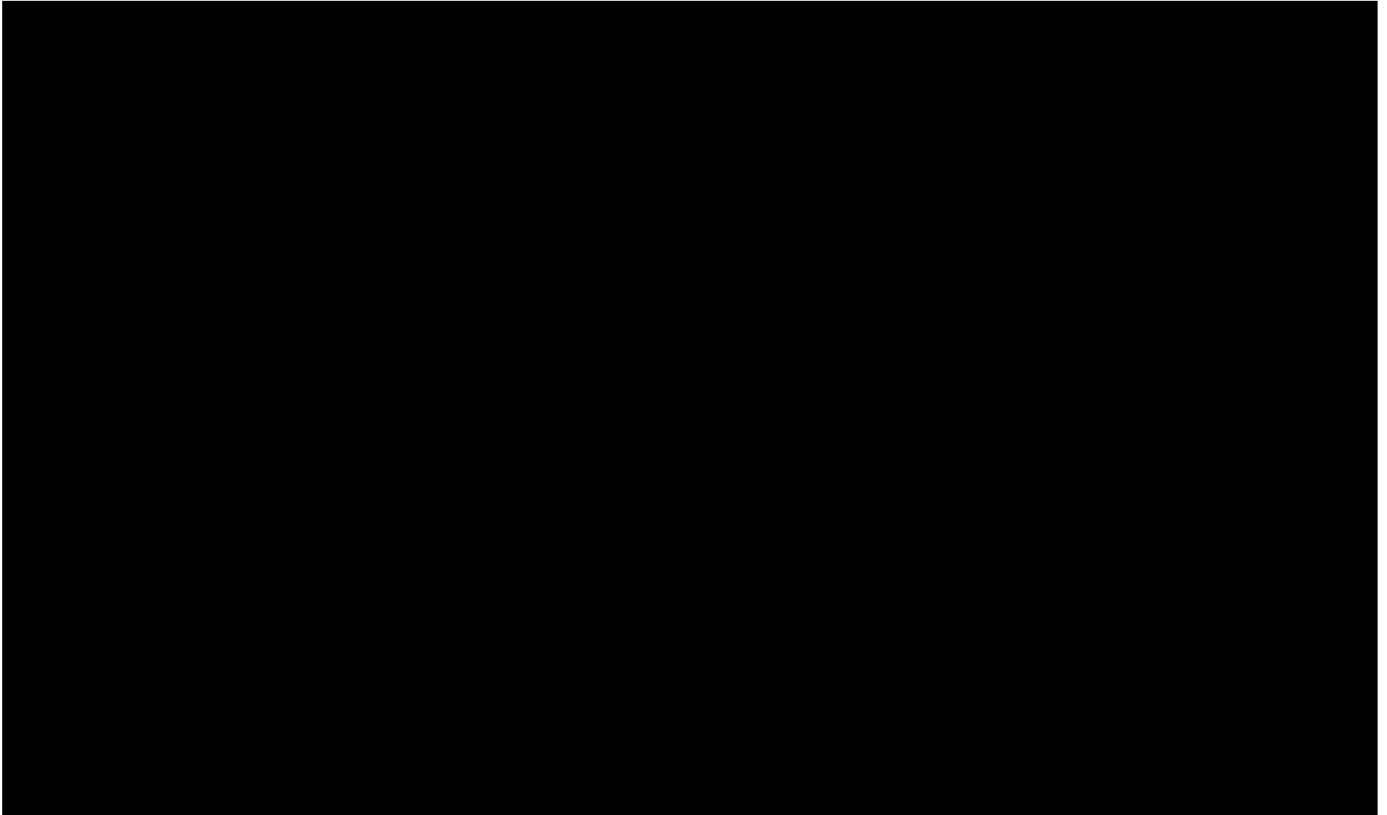
Air Force Base, Texas. Their Security clearances were received in the beginning of September. At this time, a training program was initiated. Their training program consisted of some classroom work on Systems 1, 3, and 4; laboratory work on System 3. There was no System 1 or 4 available for laboratory work.

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III. Contract HF-CT-699 (Fixed Price Spare Call Contract)

A. Customer "A"

There were 5 Production Lists (32 items) requested. The only problems encountered were those instances where items that did not have an MP number did not have sufficient descriptions to identify them.

B. Customer "C"

There were 9 Production Lists (42 items) requested. The same difficulty was encountered as described in paragraph III, A, above.

C. Customer "D"

There were no production lists requested during the month.

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